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# Gomez University

## Open University Course Catalog

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Gomez Open University is designed to help customers reach performance excellence by ensuring they know the techniques and skills needed to use the Gomez ExperienceFirst Platform effectively. The goal of this program is to provide the new users of the Gomez Platform with the training and best practice understanding they need to be successful and to help more advanced users get the most out of their Gomez tools.

Gomez Open University offers hundreds of training modules, covering different topics relevant to improving your Internet performance management skills and your company's presence on the web. Each module is several minutes in length, allowing you to select the topics you need for "just-in-time" training or for distributing your learning across available time. Courses are available 24 x 7 for access at your convenience.

The Open University at Gomez U is free to Gomez ExperienceFirst customers.

Login to Gomez U at <http://training.gomez.com>

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**Welcome to Gomez University**

**The Gomez Online Learning Community**

Using Gomez University

Start here to find your way around Gomez University.

Course Activities

- Module 1: Tour of Gomez University
- Module 2: Editing Your Profile in Gomez U
- Module 3: Quizzes at Gomez U
- Gomez University Terms of Use

100-000-100-0100

## Getting Started With Gomez

### Get Onboard with Gomez (the GO! onboarding process)

#### Get Onboard (GO!)

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If you're getting started with Gomez, this is the place to begin. We would like to help you get off to a great start. You will find guides, discussion forums, special courses, and other resources to help you get onboard here.

#### Course Activities

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The Gomez Resource Map  
GO! Discussion Forum  
Gomez U Library

150-100-100-0100

## Getting Started With Gomez

### GO! Resources

#### Introductory Webinars

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The Introductory Webinars are designed to give an overview of how the Gomez product family works.

Each webinar was recorded from a live online session and lasts between 60 and 90 minutes.

The programs include features from new releases so that even an experienced user will pick up some new tips and tricks.

#### Course Activities

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Gomez Introduction to Active Monitoring Webinar  
Gomez Introduction to Real User Monitoring Webinar  
Gomez Alerts, Dashboards, and Business Pulse Webinar  
Gomez Reality QA Webinar

150-200-900-0100

## Introduction to Gomez

### Website Performance Management

#### Measuring Internet Performance

---

Learn about the basics of website performance improvement and the Gomez tools that can help you optimize your site's performance.

Recommended for anyone with an interest in website performance management, Measuring Internet Performance covers the basics of web performance improvement. You will learn about the performance stages of companies and the steps to improving web performance.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites: None

#### Course Activities

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- Module 1: Web Performance Excellence
- Module 2: Improving Web Performance
- Module 3: The Gomez Solution
- Module 4: Last Mile Testing for Performance

700-100-100-0100

## Managing the Online Business

### Business Pulse XF

#### Using Business Pulse XF

---

This course covers the features of viewing and configuring the Business Pulse XF Dashboard and its metric widgets.

The Executive Overview is an introduction for everyone who will use the Dashboard. The rest of the modules in this course cover the administration of the Dashboard and each of the widgets.

To administer all of the Dashboard widgets, you will need to be familiar with Active Network XF, Active Last Mile XF, and Private Locations XF active testing, Actual Experience XF real user monitoring, Reality Check XF quality testing, and Compare First XF benchmarks. It is recommended that you complete the Gomez University courses for these topics before this course.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites: To administer the Dashboard metrics requires an understanding of configuring the Gomez products that supply data to the Business Pulse XF Dashboard

#### Course Activities

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- Module 1: Business Pulse XF Executive Overview
- Module 2: Business Pulse XF Administration
- Module 3: Administration - Brand Compliance Metric
- Module 4: Administration - Competitive Benchmark Tracker Metric
- Module 5: Administration - Conversions Metric
- Module 6: Administration - Key Business Processes Metric
- Module 7: Administration - Revenue Risked Metric
- Module 8: Administration - Traffic Tracker Metric
- Module 9: Administration - Universal Alerts Metric
- Module 10: Administration - User Satisfaction Metric
- Module 11: Administration - Vendor Management Metric

700-150-100-0100

**Gomez ExperienceFirst Platform****Gomez Platform Overview**Using the Gomez Platform

---

Find out about accessing features, online documentation, and accessing customer service.

Recommended for anyone using the Gomez platform for configuring tests or reporting results.

The customer service module is designed especially for site administrators who will be contacting Customer Service.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites: None

Course Activities

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- Module 1: Using the Gomez Platform
- Module 2A: Customer Service
- Module 2B: Customer Service Cases
- Module 2C: Customer Service Knowledge Base
- Module 3: Online Documentation

700-200-100-0101

**Gomez ExperienceFirst Platform****Gomez Platform Overview**Gomez Platform Start Page

This course covers customizing the Classic View components and layout, running diagnostics, and using the Integrated Health View for monitoring.

Recommended for anyone using the Gomez platform for configuring tests or reporting results.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Using the Gomez Platform

Course Activities

Module 1: Classic View Start Page

Module 2: Configuring the Classic View Start Page

Module 3-1: Diagnostics - Charting and Analysis

Module 3-2: Diagnostics - Instant Tests for Backbone

Module 3-3: Diagnostics - Instant Tests for Last Mile

Module 3-4: Diagnostics - Instant Tests for Backbone Utilities

Module 4: Integrated Health View

700-200-100-0200

**Gomez ExperienceFirst Platform****Gomez Platform Overview**Gomez Platform My Settings Page

This course covers the features of the My Settings page, managing employee profiles, and using event logs.

It is recommended for site administrators who manage the Gomez account.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Using the Gomez Platform

Course Activities

Module 1: My Settings Page Overview

Module 2: Employee Profiles

Module 3: Event Logs

700-200-100-0300

## Active Monitoring

### Active Network XF

#### Active Network XF - Configuring Tests

---

Creating and maintaining Active Network XF (backbone) tests, maintenance windows, and script values in tests are all covered in this course.

Recommended for anyone who will be creating and maintaining Active Network XF tests, Configuring Tests covers the basics of creating tests and editing test parameters.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* XF Platform Overview - My Settings Page
- \* Script Recorder

#### Course Activities

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- Module 1A: Adding a Backbone Test (Part 1)
- Module 1B: Adding a Backbone Test (Part 2)
- Module 2: Editing a Backbone Test
- Module 3: Editing Backbone Test Configuration
- Module 4: Editing Content Matches
- Module 5: Maintenance Windows
- Module 6: Editing Script Values

700-300-100-0100

## Active Monitoring

### Active Network XF

#### Active Network XF - Charting

---

Learn how to configure and filter charts, then drill down into chart data and test analysis.

The Charting course is recommended for those who will configure and view charts of Active Network test results.

Modules 4 - 7 will be of particular interest to those who will be reviewing and analyzing chart data, but not configuring charts.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Active Network XF - Configuring Tests [for those who will be configuring charts]

#### Course Activities

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- Module 1: Creating Charts
- Module 2: Filtering Chart Time
- Module 3: Filtering Chart Nodes
- Module 4: Viewing a Chart
- Module 5: Viewing Chart Data
- Module 6: Test Analysis
- Module 7: Annotations

700-300-100-0200

## Active Monitoring

### Active Network XF

#### Active Network XF - Configuring Alerts

---

This course covers configuring and viewing alerts, as well as how to create and use alert destinations.

It is recommended for those who will configure and maintain alerts.

Although the particular examples are for alerts on Active Network tests, this course also serves as a prerequisite for understanding Actual Experience XF alerts.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Active Network XF - Configuring Tests

#### Course Activities

---

- Module 1: Active Network Alerts Overview
- Module 2: Creating Alert Destinations
- Module 3: Alerts Log
- Module 4: Configuring Alerts

700-300-100-0300

## Active Monitoring

### Active Network XF

#### Active Network XF - Reporting

---

Learn about the basics of configuring and editing reports and how to send reports to others with a need for report data.

The Reporting course is recommended for those who will configure and use Active Network reports.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Active Network XF - Configuring Tests
- \* Active Network XF - Charting

#### Course Activities

---

Module 1: Creating Reports  
Module 2: Managing Reports

700-300-100-0400

## Active Monitoring

### Active Network XF

#### Active Network XF - Test Settings

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This course covers how to use default test settings and the node manager to make test configuration easier.

It is recommended for those who will configure Active Network tests and alerts.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Active Network XF - Configuring Tests
- \* Active Network XF - Configuring Alerts

#### Course Activities

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Module 1: Default Settings

Module 2: Node Manager

700-300-100-0500

## Active Monitoring

### Active Network XF

#### Active Network XF - Screen Capture On Error (SCOPE)

---

Learn about enabling Screen Capture On Error (SCOPE) on an Active Network XF test and viewing and downloading the results.

The SCOPE course is recommended for those who will configure and use SCOPE for troubleshooting web application problems.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Active Network XF - Configuring Tests
- \* Active Network XF - Charting

#### Course Activities

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Module 1: Using Screen Capture On Error (SCOPE)

Module 2: Downloading SCOPE Files

700-300-100-0600

## Active Monitoring

### Active Last Mile XF

#### Active Last Mile XF - Configuring Tests

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Configuration of Active Last Mile tests and orders and the use of peer populations are the main topics covered in this course.

Configuring Tests is recommended for those who will configure and maintain Active Last Mile tests.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

It is recommended that you complete the Active Network XF - Configuring Tests course before this one.

Class type: Online Prerecorded

Prerequisites:

- \* Active Network XF - Configuring Tests

#### Course Activities

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Module 1: Adding a Test

Module 2: Editing a Test

Module 3: Peer Populations

700-300-200-0100

## Active Monitoring

### Active Last Mile XF

#### Active Last Mile XF - Charting and Reports

---

This course covers the basics of configuring charts and reports for Active Last Mile tests.

The course is intended for those who will configure and use charts and reports.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

It is recommended that you complete the Active Network XF - Charting course before this one.

Class type: Online Prerecorded

Prerequisites:

- \* Active Network XF - Charting

#### Course Activities

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Module 1: Creating Charts

Module 2: Viewing Chart Data

Module 3: Reports

700-300-200-0200

## Active Monitoring

### Active Mobile XF

#### Using Active Mobile XF

---

This course covers how to record scripts, configure Active Mobile tests, and view test results.

Since Active Mobile uses scripts created in the Gomez Script Recorder and charting based on Active Last Mile tests, it is recommended that you become familiar with scripts and Last Mile charting before taking this course.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Script Recorder - Introduction
- \* Active Last Mile XF - Charting and Reports

#### Course Activities

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- Module 1: Active Mobile XF Overview
- Module 2: Installing the GSR Mobile Edition
- Module 3: Recording an Application Script
- Module 4: Recording an SMS Transaction Script
- Module 5: Configuring a Mobile Test
- Module 6: Charting a Mobile Test
- Module 7: Capturing Screen Shots and Testing Mobile Readiness
- Module 8: Using Mobile Groups
- Module 9: Active Mobile Alerts

700-300-220-0101

## Active Monitoring

### Active Streaming XF

#### Using Active Streaming XF

---

Learn how to configure Active Streaming tests, use the Status Report, view and configure charts, and manage your tests.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites: My Settings Page

#### Course Activities

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- Module 1: Active Streaming Overview
- Module 2: Adding a Test
- Module 3: Status Report
- Module 4: Viewing Charts
- Module 5: Configuring Charts
- Module 6: Using the Chart Time Controls
- Module 7: Managing Tests

700-300-250-0100

**Active Monitoring****Script Recorder****Script Recorder - Introduction**

---

This course covers the basics of using the Script Recorder interface and capturing scripts.

Intended for those who will create and maintain scripts, it does not assume any prior knowledge of the Script Recorder.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

**Prerequisites:**

- \* XF Platform Overview - Using the XF Platform
- \* XF Platform Overview - My Settings Page

**Course Activities**

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Module 1: Introduction to the Script Recorder

700-300-300-0100

**Active Monitoring****Script Recorder****Script Recorder - Advanced Features**

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Script details, user actions, browser options, content matching, script functions, and parameters and variables are all covered in this course.

Intended for those who will create and maintain scripts, Advanced Features of the Script Recorder covers topics beyond the basics of simple transaction flow.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Script Recorder - Introduction

**Course Activities**

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- Module 1: Script Details Options
- Module 2: Script Browser Options
- Module 3: Features and Scripting Functions
- Module 4: Script Parameters
- Module 5: Script Substitution Variables

700-300-300-0200

**Active Monitoring****Script Recorder**Script Recorder - Troubleshooting

Learn about best practices, meta refresh, preferring post data, user agent settings, and advanced recording options for the Script Recorder in this course.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

**Prerequisites:**

- \* Script Recorder - Introduction
- \* Script Recorder - Advanced Features

Course Activities

- Module 1: Troubleshooting Scripts
- Module 2: Script Meta Refresh
- Module 3: Script Prefer Post Data
- Module 4: Scripting Advanced Options

700-300-300-0300

**Active Monitoring****Script Recorder - Advanced**Scripting - Advanced Techniques

This course covers advanced topics in using the Script Recorder and troubleshooting with the Script Recorder.

Intended for those who will edit and troubleshoot scripts, it assumes basic knowledge of the Script Recorder.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

**Prerequisites:**

- \* Script Recorder - Introduction
- \* Script Recorder - Advanced Topics
- \* Script Recorder - Troubleshooting

Course Activities

Module 1: Troubleshooting and Third-Party Tools

Module 2: Gomez Global Functions

Setting the Script Recorder to Advanced Mode

700-300-350-0100

## Active Monitoring

### Gomez Recorder

#### Using the Gomez Recorder

---

This course covers the basics of using the Gomez Recorder interface and capturing scripts.

Intended for those who will create and maintain scripts, it does not assume any prior knowledge of the Gomez Recorder.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* XF Platform Overview - Using the XF Platform
- \* XF Platform Overview - My Settings Page

#### Course Activities

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- Module 1: Gomez Recorder Overview
- Module 2: Installing the Gomez Recorder
- Module 3: Creating a Script
- Module 4: Creating a Test
- Module 5: Script Actions
- Module 6: Playing Back a Script
- Module 7: Flash Playback
- Module 8: Editing Steps
- Module 9A: Validation - Part 1
- Module 9B: Validation - Part 2
- Module 10: Setting a Cookie with a Custom Action

700-300-360-0100

## Active Monitoring

### Dashboards

#### Active Monitoring - Using Dashboards

---

Learn how to create, maintain, and use dashboards to monitor site availability and response time. This course covers all aspects of dashboard administration and use.

Since Dashboards are based on Active Network and Active Last Mile tests, it is recommended that you become familiar with tests and charting before taking this course.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Active Network XF - Charting [for interpreting dashboards]
- \* Active Last Mile XF - Charting and Reports [for interpreting dashboards]
- \* Active Network XF - Configuring Tests [for configuring dashboards]
- \* Active Last Mile XF - Configuring Tests [for configuring dashboards]

#### Course Activities

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- Module 1: Dashboard Overview
- Module 2: Dashboard Administration
- Module 3: Creating Dashboards
- Module 4: Editing Dashboards
- Module 5: Viewing Dashboard Data

700-300-400-0100

## Real User Monitoring

### Actual Experience XF

#### Actual Experience XF - Overview

---

Learn about all aspects of measuring the real user experience for web pages and Flash objects with Actual Experience XF.

You should attend this course before other Actual Experience XF training.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites: None

#### Course Activities

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- Module 1: Actual Experience Overview
- Module 2: Actual XF Status Report
- Module 3: Customizing the Actual XF Status Report
- Best Practices To Measure Web User Satisfaction

700-400-100-0100

## Real User Monitoring

### Actual Experience XF

#### Actual Experience XF - Using Actual Experience XF with Pages

You will learn how to create tags and embed them in HTML pages, as well as how to configure and view charts of the tag data in this course.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Actual Experience XF - Overview

#### Course Activities

- Module 1: Introduction to Page Tags
- Module 2: Creating Page Tags
- Module 3: Page Chart Types
- Module 4: Creating Page Charts
- Module 5: Page Chart Filters
- Module 6: Viewing Page Chart Data
- Module 7: Using Page Chart Tools
- Module 8-1: Contributor Group Charting - Part 1
- Module 8-2: Contributor Group Charting - Part 2

700-400-100-0200

## Real User Monitoring

### Actual Experience XF

#### Actual Experience XF - Using Actual Experience XF with Flash Objects

---

Creating tags and embedding them in Flash files and how to configure and view charts from the tag data are covered in this course.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Actual Experience XF - Overview

#### Course Activities

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- Module 1: Creating Flash Object Tags
- Module 2: Flash Object Chart Types
- Module 3: Creating Flash Object Charts
- Module 4: Flash Object Chart Filters
- Module 5: Viewing Flash Object Chart Data
- Module 6: Using Flash Object Chart Tools

700-400-100-0300

## Real User Monitoring

### Actual Experience XF

#### Actual Experience XF - Custom Events

---

This course covers custom events for page and Flash tagging. Learn how to use the event calls in your code and view the results in charts.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Actual Experience XF - Using Actual Experience XF with Pages
- \* Actual Experience XF - Using Actual Experience XF with Flash Objects

#### Course Activities

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Module 1: Custom Event Tagging

700-400-100-0320

## Real User Monitoring

### Actual Experience XF

#### Actual Experience XF - Administration

---

Find out how to manage projects, pages, and Flash objects. You will also learn about advanced features, such as visitor mapping and contributor groups, and configuring alerts in this course.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Actual Experience XF - Overview
- \* Active Network XF - Configuring Alerts [for those who will configure Actual Experience XF alerts]

#### Course Activities

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Module 1: Actual Experience XF Preferences

Module 2: User Profiles

Module 3: Visitor Mapping and Exclusions

Module 4: Creating Contributor Groups

Module 5: Managing Projects and Pages

Module 6: Managing Page Groups

Module 7-1: Configuring Actual XF Alerts

Module 7-2: Actual XF Maintenance Windows

Module 8: Managing Flash Objects

700-400-100-0400

## Testing

### Reality XF

#### Reality View XF

---

Using both the Capture service and the Remote Access service to view and test the webpage using various combinations of browser types and version, operating systems, and screen sizes are covered in this course. It also covers the use of the WebInsight browser add-on for immediate captures of the page you are viewing.

Learn to use the Capture service to view screenshots and load measurements and the Remote Access service for testing interactive applications.

It is recommended that you complete the ExperienceFirst Platform Overview courses before this course.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites: None

#### Course Activities

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- Module 1: Reality View XF Overview
- Module 2: Capture Wizard (Part 1)
- Module 3: Capture Wizard (Part 2)
- Module 4: Viewing Projects
- Module 5: Managing Projects
- Module 6: Analyzing Captures
- Module 7: Organizing Projects
- Module 8: Preferences
- Module 9: Batch Scheduler
- Module 10: Gomez Anywhere Connector
- Module 11: Remote Access Service
- Module 12: WebInsight

700-500-100-0100

## Testing

### Reality XF

#### Reality Check XF

---

This course covers the basics of creating scripts and configuring tests. You will learn how to create and schedule test suites and view test output in Reality Check XF.

It is recommended for those who will be testing functionality across a site.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites: None

#### Course Activities

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- Module 1: Reality Check XF Overview
- Module 2: Recording a Script
- Module 4: Uploading a Script
- Module 5: Configuring a Test
- Module 6: Selecting Browser and OS Combinations in Reality QA
- Module 7: Viewing Results
- Module 8: Preferences
- Module 9: Batch Scheduler
- Module 10: Managing Projects
- Module 11: Using Remote Access in Reality QA
- Webinar: Selenium IDE
- Links to Selenium resources

700-500-100-0201

## Testing

### Reality XF

#### Reality Load XF

---

Learn how to create load tests, use a databank, add a geographic perspective, and view and interpret results for the Reality Load XF testing tool

You should be familiar with the Script Recorder and Active Last Mile XF before viewing these topics.

This course is presented in a modular format, allowing you to take the entire course or just the module that is of interest to you. You can review a module as many times as you like.

Class type: Online Prerecorded

Prerequisites:

- \* Script Recorder
- \* Active Last Mile XF

#### Course Activities

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- Module 1: Reality Load XF Overview
- Module 2: Adding a Test Script
- Module 3: Configuring a Load Test - Part 1
- Module 3: Configuring a Load Test - Part 2
- Module 4: Monitoring Load Test Results
- Module 5: Viewing Test Reports - Part 1
- Module 5: Viewing Test Reports - Part 2
- Module 6: Viewing Error Detail
- Module 7: Viewing Chart Content
- Module 8: Using the Geographic Perspective
- Module 9: Databank Overview
- Module 10: Creating a Script for Databanks
- Module 11: Creating a Databank
- Module 12: Configuring a Test With a Databank
- Module 13: Managing Databanks

700-500-100-0304

## Testing

### Reality XF

#### Reality Load 2.0 Implementation

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Read the Reality Load 2.0 implementation guide and take the quiz

You should be familiar with the Reality Load 2.0 training before you read the implementation guide.

#### Course Activities

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Module 1: View the Reality Load 2.0 Implementation Guide

700-500-100-0310